

SILVERS STABLES LESSON STUDENT CLOTHING EXPECTATIONS AND POLICIES

At Silvers Stables, we try to make sure each student reaches their full potential and that there are no barriers between the rider/driver and their skill improvement. We also want all of our students to be as safe as possible. Improper attire is both a safety risk and hinders the rider/driver's ability to advance. From this point forward, we are requiring that all riders and drivers wear the proper attire as is listed below. **ALL ATTIRE SHOULD BE PROPERLY FITTED.**

If you are to continue or begin lessons with Silvers Stables, these expectations are to be followed:

Riding Lessons (including Tiny Tot):

- **BOOTS:** Student must wear paddock boots that are of proper size – not too big nor too small. The widest part of foot must be at widest part of boot and the big toe should not have much room between it and the point of boot. The boots must either zip or tie in the front. Please see Kati or Justin on how to properly wear your paddock boots while riding. If getting paddock boots with shoelaces, tie the shoelaces very loosely at the bend of the ankle.
- **PANTS:** Female students must wear riding tights, Kentucky jodphurs, or leggings. Male students may wear jeans, riding tights, Kentucky jodphurs, or leggings. Baggy pants, pants that ride up above the ankle, wind pants, sweat pants, dress pants, gauchos, and capris are not allowed.
 - Properly fitting riding tights or Kentucky jodphurs are most preferred.
 - Schooling tights are available with fleece for winter riding and are suggested during the colder months.
 - Kerrits riding tights are recommended as they are longest lasting, best gripping, and best fitted.
 - No Tuffrider riding tights.
- **GLOVES:** Each rider is expected to have properly fitting riding gloves. Mittens/winter/knit/garden gloves are not allowed.
 - **Students should have a winter riding glove and a summer riding glove.**
- **SHIRT/UPPER LAYERS:** The rider's shirt must not be longer than halfway past the buttock of the student and should be able to be tucked in. Riders are required to tuck their shirt in before riding. During winter and colder days, the rider should ride in layers in which the top 2 layers are easily removed (zip up coat and zip up vest).
- **HELMET:** Each student is required to have their own riding helmet.

Driving Lessons:

- **BOOTS:** Boots of some sort are required. Paddock boots are preferred but any boot is acceptable.
- **PANTS:** Jeans, riding tights, or tighter fitting pants/leggings required. Baggy pants, wind pants, sweat pants, dress pants, gauchos, and capris are not allowed.
- **GLOVES:** Each driver is expected to have properly fitting riding gloves. Getting a warmer riding glove (winter riding glove) for winter is highly recommended. Mittens/winter/knit/garden gloves are not allowed.
 - **Students should have a winter riding glove and a summer riding glove.**
- **SHIRT/UPPER LAYERS:** The driver's shirt must not be longer than halfway past the butt of the student and should be able to be tucked in. During winter and colder days, the rider should ride in layers in which the top 2 layers are easily removed (zip up coat and zip up vest).
- **HELMET:** We strongly recommend that each student have their own properly fitting helmet.

***All items should properly fit. Oversized attire is dangerous.**

*All of these items can be found and properly fitted at **The Farm House Tack in Landrum, SC or at The Tack Shop in Greenville, SC.** After being fitted and purchasing the right sized attire the first time, ordering new tights, gloves, etc. online is a less expensive option you can take.

*Kati can size your helmet at the barn then you can order the helmet online.

*Limited consignment show attire and practice attire is available. Please see Kati to see these items or to consign some yourself.

****All current students and new students must have the proper attire and items needed before their first lesson. For safety, inappropriate attire will require the student to be suspended from riding/driving until proper attire is acquired. Students will not be allowed to ride in improper attire if pieces of needed items are left at home. Missed lessons due to improper attire will not be made up. Please follow the policies so that the student does not miss any lessons.**

WINTER RIDING ATTIRE:

No student should be cold while riding or driving. Being cold while riding stiffens the back, which makes riding difficult and uncomfortable. Cold hands makes it difficult for students feel the reins. Please make sure students wear many layers once it starts getting cold. There should be a strong base layer that is tight fitting and multiple layers of shirts / zip jackets and vests. A thick coat without a hood should top off the attire.

Students should start with more layers than they think they need and remove layers as they need (zip up layers only, no pull over layers as they have a helmet on). If a rider/driver can make their core (area around their heart) very warm when they start, they will warm more quickly and be warmer throughout their lesson.

No student will get a refund for being too cold to finish their lesson or for cancelling due to cold. Severe weather cancellations will be announced by the barn before lessons begin.

Riding is a year-round sport and taking breaks greatly hinders progress. Please make sure your rider is prepared for cold weather. Mr. Justin and Mrs. Kati are in the cold from before the sun comes up to well after the sun goes down. Sometimes Mrs. Kati is wearing upwards of 6 layers over her core (tank top, tight fitting base layer, long sleeve shirt, ¾ fleece shirt, vest, coat). Staying warm is very possible if the student is well-prepared.

HINT: Wearing latex gloves under your riding gloves traps the heat in your hands and is a wonderful way of keeping your hands warm during winter.

SILVERS STABLES LESSON STUDENT LESSON EXPECTATIONS AND POLICIES

At Silvers Stables, we try to make sure each student reaches their full potential and that there are no barriers between the rider/driver and their skill improvement. Below are the guidelines we have in place to protect the time slots of each student and to make sure our barn schedule does not get behind. We look forward to working with you to make sure each rider/driver enjoys their lesson at their assigned time.

If you are to begin or continue lessons with Silvers Stables, these expectations are to be followed:

- **Arrival Policy:** All lesson students are to arrive no later than 30 minutes before their assigned lesson slot. If they ride at 4:30, they should arrive no later than 4:00 to get their horse ready, use the restroom, get their helmet on, etc. Please watch the clock and have yourself and your horse ready to go at your assigned riding time. You should arrive in the arena with your horse at least 10 minutes before your lesson is to begin. If 30 minutes before is not enough time, 45 minutes should suffice. Tiny Tot riders are expected to arrive at least 15 minutes before their lesson to use the restroom and put on a properly fitting helmet.
- **News and Information:** Please check the website for the calendar.
- **Lessons are Weekly:** In order to hold your spot, you must commit to a weekly time slot and pay in advance by the month. All students are on monthly tuition.

- Monthly Expenses: All lesson tuition packages expire within their month. Please see absence and make up policies below. Tuition packages cannot be split between siblings, friends, family members, etc. One purchased tuition must be used by one student only. Tuition cannot be extended over multiple months or beyond the month it was intended to be used for. Riders may move up to more days a week at any point, but cannot move down without a 30-day written notice (e-mail is fine).
 - LESSON STUDENTS (ages 5 and up):
 - 1 lesson a week (4 lessons a month) - \$205
 - 2 lessons a week (8 lessons a month) - \$410
 - 3 lessons a week (12 lessons a month) - \$615
 - TINY TOT STUDENTS *(ages 3-4):
 - 1 lesson a week (4 lessons a month) - \$185
 - ACADEMY AND PERFORMANCE- See Kati and Justin (multiple options)
 - Note: **There are no make ups for lessons included in the Performance horse tuitions.** If a date is moved as a whole from one day to another as a make up, those lessons will be made up. *If additional lessons are purchased in addition to the Performance Horse Tuition, those can be made up.

*****ALL LESSONS EXPIRE WITHIN THE MONTH FOR ALL LESSON/SHOW TEAM TIERS**
 There are NO REFUNDS and no make ups for lessons missed for personal reasons (illness, vacation, school events, removing lessons due to punishment, forgetting your lesson, family reasons, etc) without a 30-day notice and refunds will not be given for unused lessons which are unused for any reason – personal or due to barn cancellations.

- A Fifth Day of the Week: Sometimes there are five days in a month rather than 4. The barn may choose to close on the 5th day, use those days as make ups, or use those days as a lesson day rather than a previous lesson day. Fifth days can be blackout days. Please check the calendar.
- What You Are Paying for When You are Paying for Lessons: All riders who are paying for lessons are not paying for lessons alone. They are paying for the upkeep, shoeing, feed, bedding, supplements, hay and other care of the horses needed to help the rider build and grow in horsemanship and riding skill. You are not simply paying for a time slot and for an instructor, that is one tiny aspect of what is being paid for, therefore, it is understandable that there are no refunds for lessons missed for any reasons and that “blackout dates” that fall on your lesson date are not to be made up.
- PERFORMANCE HORSE LESSONS/TUITION: Performance horse lessons occur on Saturday mornings unless otherwise decided by Justin/Kati. There are no make ups for missed performance rides. These lessons and the group lesson are free add-ons and are not paid for by Performance Tuition. This is a courtesy. If Kati/Justin feels you do not need to ride or that a ride should be skipped, or if weather/shows creates a cancellation, the lesson will not be made up. Sometimes, performance rides are moved to a different day and planned in advance.
 - Performance horses are built up through the week. Riding them at odd times messes with the flow of their training and the scheduling of the barn.
 - If Justin feels like the horse or rider needs additional rides to be prepared for a horse show, he will let you know.
 - Performance riding and Academy riding are totally different. The horse is judged in Performance (except in Equitation) while in Academy, the rider is judged. Therefore, in Performance, the most important aspect is the maintenance and training of the horse, secondary is the rider.
- Absences: Please let us know in advance if you know you will be missing days. **There are no make ups for lessons missed for personal reasons (illness, vacation, school events, forgotten riding attire, skipping lessons due to punishment, forgetting your lesson, family reasons, etc) except with a 30 day notice. If you would like to make up a lesson missed for personal reasons, please make sure to**

tell us 30 days in advance of the missed lesson. Anything not told thirty days in advance will not be made up. If a student is repeatedly missing (every other week / every few weeks) without good reason, you may be asked to move to a different slot (more convenient for you) or you may be asked to take a break until it is more likely that you can commit to attending consistently. Lesson slots may not be held for riders who are missing consistently.

- Riding Time: A student's assigned lesson slot is the only time they have to ride. If they do not have their horse ready, have to use the restroom, can't find their gloves, etc, they may start their lesson late but they will only have that 30 minute window to ride. If they begin riding late, their lesson will still end at the end of their slotted time. Please see late arrival policy below. The only reason a child's lesson slot time can be extended is if the instructor or barn causes the lesson to start late.
- Please check the board to see who the student is riding/driving and what saddle you are using.
- Make Up Policy: All make ups which are assigned in bulk (whole day moved to another day) or individually will only have one make up. If the make-up is missed for personal reasons, there will be no make up for the make up lesson. Make ups will be assigned by Kati through text. Please read those texts carefully and respond quickly to make sure you do not lose your make up spot to someone else. Sometimes due to weather, rider level, horse ability, show schedule, or the barn schedule, make up lessons might be pushed into the following month or even further. **If you choose to stop riding before all lessons or make ups are completed, there will be no refund.**
 - **There are no make ups for lessons missed for personal reasons (illness, vacation, school events, forgotten riding attire, skipping lessons due to punishment, forgetting your lesson, family reasons, etc) except with a 30-day notice. If you would like to make up a lesson missed for personal reasons, please make sure to tell us 30 days in advance of the missed lesson. Any lesson missed without a thirty days advance notice will not be made up.**
 - You do not have to make up lessons. If you'd rather skip a make up, just let Mrs. Kati know.
 - Make ups happen either on 5th days, make up days, or during the regular lesson schedule. Please be reasonable in your expectations of getting your make ups if you turn down multiple options for make ups.
 - Make ups are only assigned **if a student is still enrolled** at Silvers Stables. If enrollment ends, make ups are not refunded.
- Blackout Dates: These are dates which are decided in advance to be missed with no make ups. These include but are not limited to barn vacations, holidays, maintenance days, fifth days/weeks of the month, and spring breaks. These can be added throughout the year.
- Lesson Cancellation Policy: Please make sure you let us know when you will not be at a lesson so staff, Ambassadors, and horses do not prep for or do extra work, which was not needed. Repeated offenses of this might result in the barn asking for a rider's lessons to be terminated to stop the waste of resources and time.
- No Show Policy: Anyone who does not cancel but does not show up to their scheduled lesson will not have a make up. This includes forgetting a rescheduled make up.
- Late Arrival Policy: A student who arrives late will only be able to ride for their allotted time slot. Their lesson will still end at the end of their slotted time. Please allow for extra travel time, especially if you are traveling during times with heavy traffic. If you see that you are running late, please text Kati and let her know.

- Weather: We will do our best to decide no later than 2:00 on the day of lessons as to whether or not we can have afternoon lessons then we will start messaging riders in order of their lesson times. Saturday morning will be decided by 8:00 the night before *if possible*. If a student decides not to come because of weather (too cold, rain, etc) but the barn remains open, there will be no make up for that lesson. The only weather we must cancel for is extreme weather (extreme temperatures, high winds, ice, snow, thunderstorms, dangerous driving conditions) and lightning. Sometimes, we must cancel due to heavy rain because of the limited ability of riders/drivers to hear under the metal roof. It is inconvenient at times when weather is the reason for cancelling but due to safety for riders/drivers, trainers, and horses, absolutely no risks will be taken with weather. We will reschedule lessons missed due to the barn needing to close due to weather.
 - WE WILL ALWAYS CHOOSE SAFETY FIRST.
- Payment Policy: All students will be on an auto-debit program. The auto-debit will be drawn from the bank on file on the 1st of each month.
- Auto-debit Cancellation: All students will be on an auto-debit program. Due to processing, a **30 day written (or email) notice will be required for the auto-debit to be cancelled.** The auto-debit process cannot be cancelled at the last minute. Moving up a tuition package does not require a 30 day notice, but moving down does require a 30 day written notice.
- Holding Your Lesson Time Slot: Every student will ride in the same time slot(s) each week. If you decide to “take a break” for the summer or for winter, etc, we will not hold that lesson spot for you. You may pay for the slot and not ride if you want to hold the spot.
- Horse Shows: Horse shows are a part of the culture of the barn. Many students at Silvers Stables attend or compete in horse shows. Due to horse shows, lessons must be cancelled and made up. Please check the website for the calendar to look in advance to see when shows are happening. Lessons missed for horse shows that are not black out dates still need to be made up and are still part of the tuition price. Please make sure you are aware of the barn’s schedule and make up lessons missed due to shows. Horse shows happen at least one weekend a month from March through November.
- Holidays: Please make sure you are aware of upcoming holidays. Lessons missed due to holidays are posted on the calendar and will not be made up. These are automatically considered blackout dates.
- Social Media, YouTube, and the Internet: Do not post any pictures or videos of horses you do not own to social media. If you’d like to post a video or photo of your child riding to your own personal social media account, please feel free to as long as your angles, timing of the horse, etc are not damaging to the barn or the culture of the barn. If there is any question, please feel free to “clear” your item with us. Nothing with Silvers Stables, owned by Silvers Stables, or trained by Silvers Stables should be posted on any person’s YouTube Channel. We reserve the right to ask that anything that is questionable or misconstrued be taken down.
- BARN HOURS: Please refrain from trying to visit on off days, holidays, or times when the barn is closed. The barn is also our home and time away from clients/students is crucial for recuperation, maintenance, and the mental health of staff. Please do not impose on morning or afternoon training times or other riders’ lesson times.
 - If you own a horse or would like to visit the barn beyond scheduled lesson times, you must make appointments to do so.
- CLOTHING: Please make sure your rider is properly addressed and adheres to the clothing policy above. Safety is always first and an improperly dressed rider will not be allowed to ride.

- Dogs: For the safety of the barn's dogs, customers, and horses, do not bring dogs to the farm.
- The Ambassador Program: This program is by invitation only and must be earned through behavior, skill level, tenure, age, and work ethic. Students can be dismissed from the Ambassador Program.
- Team and Pre-Team: These programs are by invitation only but the desire to show should be expressed to Kati and/or Justin if you'd like us to know. Sometimes, changes can be made so that we can put riders on a more "fast track" tuition called "Show Prep". In order to get these lessons and to be involved in Show Prep, we must be informed of your desire to move towards Show Prep.
- Show Team: Committing to the show team is committing to December 1st through November 30th of that competition year (2024 season = December 1, 2023 through last day of November 2024). All show bills must be paid on time. If not paid by time of enrollment in the show, the rider/horse will be pulled from the show and no refund will be given. There are no refunds for any horse, tuition, or show fees.
 - Any show a rider commits to impacts the pricing of the show for all riders committed, therefore once committed, the show is still required to be paid for and there is no refund for the show.
 - No refund for shows will be given if a rider does not attend for any reason (illness, trainer pulls horse for training reasons, horse is injured, rider is injured, parent punishes child by pulling from a show or other personal reasons, etc).
- Horse Ownership and Leasing: In addition to your tuitions, there are other costs like farrier, dental, show, and vet bills. Please pay farrier and dental bills within 24 hours. The vet will bill you and you will pay them over the phone. All show bills must be paid on time. If not paid by time of enrollment in the show, the rider/horse will be pulled from the show and no refund will be given. There are no refunds for any horse, tuition, or show fees.
 - Any lease will not be refunded if terminated before the end of the season. Leased horses may not move from Silvers Stables to another barn.
 - Even if a horse becomes injured but remains at Silvers Stables, it will remain the same price of tuition unless it is an Academy horse, in which by not being able to work off its keep, it must upgrade to Training Tuition price.
- Barn Culture: The culture of the barn is incredibly important to Kati and Justin. Please preserve the safe haven of the barn by steering clear of profanity and being mindful of the impact of personal actions on the people around you, including the children. This place is the happy place for a lot of people and we want it to remain that way.
- **ALL ITEMS AND POLICIES SUBJECT TO CHANGE AT THE DISGRESSION OF KATI AND JUSTIN SILVERS**

***Please know we must make sure our lessons run on schedule and that our income is consistent. Thank you for understanding and for following the above stated policies.